



## BHW Show of the Year Charity Auction Rules

1. In order to make a bid on a lot in the initial online phase of the charity auction, you must first register on the auction site. You will then automatically receive an email with a password to enable you to log in.
2. It is an important condition of registration that you agree to abide by the auction rules that follow.
3. We respect your privacy and will ensure that any information provided will be treated as confidential. None of your details will be passed on to any third party.
4. While every effort is made to ensure the accuracy of a pigeon's details, the sex cannot be guaranteed.
5. A dedicated auction support team is in place to handle any issues or problems you may have during the auction and you should email [auction@rpra.org](mailto:auction@rpra.org). We will endeavour to investigate any issues and respond within 24 hours.
6. Only registered users will be permitted to bid in the online phase.
7. Online bids will be accepted and processed immediately between the auction start and close dates. A confirmation email will be sent to the registered email address.
8. Once you have submitted your bid, you are bound to honour it.
9. Bids cannot be cancelled.
10. Under no circumstances will telephone bids be accepted.
11. The RPRA auction system is provided in good faith to facilitate the sale of pigeons, and every effort is made to operate the auction properly. Bidders who choose to participate do so at their own discretion, and bidders accept that the RPRA is not responsible for any unforeseen costs or damages incurred as a result of using the auction system.
12. Auto-Bidding: The auction system will automatically calculate the minimum bid that must be placed. You may choose to bid a higher amount, in which case the auction system will store this amount as your 'maximum bid'. If anyone makes a bid on the lot, the auction system will automatically make the minimum bids on your behalf up to your 'maximum bid'.
13. You should click the refresh button in your browser if you wish to view the most up-to-date bids on a particular lot. See the list of *Posted Bids* underneath the *Description* panel; the person currently leading the auction appears top of that list.
14. The online lots will close on Thursday 15th January 2025 at 16:00, and the auction will resume in person at the BHW Show of the Year on Saturday 17th January. The leading bids at the close of the online phase will serve as the opening bids of the in-person phase at the Show.

15. Winners of lots in person at the Show must pay immediately at the relevant pay-point, and will be able to collect their bird, where it is available at Blackpool.
16. Winners of lots from bids placed during the online phase will be notified via email, including a link to make payment. The following payment methods are accepted:
  - a) go to your *MyAccount* page - *Buyer Menu* - *Outstanding Payments* and pay via the PayPal link;
  - b) pay directly into the RPRA bank account (Sort code: 30-93-48, Account Number: 00617589);
  - c) send us a cheque payable to 'RPRA';
  - d) phone the RPRA office on 01452 713529 to pay by card.
17. Upon payment, online winners will receive a further e-mail detailing instructions on how to make arrangements for collection of their bird. Please note that if you need to arrange a courier, onward carriage costs are your own responsibility.
18. If you need any clarification on any part of how the auction operates, please e-mail the auction support team at [auction@rpra.org](mailto:auction@rpra.org); we will be happy to help.

We hope you enjoy the auction. Good luck and happy bidding!